

**MORRIS AREA PARATRANSIT SYSTEM
CITIZENS ADVISORY COMMITTEE**

Human Services Building
340 West Hanover Avenue
Ground Floor Conference Room
Morris Township, New Jersey
November 14, 2018

MINUTES

Members Present:

Marc Molde
Matthew Putts
Jean Perlman

Staff Present:

Diane Feola, MAPS
Christine Hellyer, Director of Special Transportation
Pam Mansfield, Sr. Center Chatham's
Georgia Pease, Jefferson DAR
Pat Petrillo, Aging
Diane Pezzuti, 5 Town DAR Pequannock
Patricia Rogalsky, MAPS
Dawn Skrinak, MAPS
Laura Sostake, Tri-town 55+ Coalition
Michele Woehle, Jefferson DAR

Guests

Monica Cepak, Lyft
Robin Paoletti, Ryde4Life

I. Call to Order – The meeting was called to order at 10:40 am by Christine Hellyer. Committee introduced themselves.

II. Approval of Minutes

Minutes from April 12, 2018 were accepted and approved.

Motion: M.P./M.M.

III. Staff Report-Christine Hellyer

- The SCDRTAP grant was submitted.
- Our internal budget was completed.
- Trish, Diane and myself attended the N.J. Cost Expo on October 9th. The programs we reviewed and discussed with other transit County officers dealt with new types of technology & security, and the day to day required regulations are being enforced.

- I am proud to announce ***Morris County's MAPS's*** drivers do follow and enforce the guidelines: ensure all passengers are accounted for, and have seatbelts secured before vehicle departs.
- We have 2 presenters today Lyft and Ryde4Life.

IV. NJ Transit-Christine Hellyer

SCDRTAP, 5311 & Innovation Grant- Application released on August 8, 2018 and was due back on September 24, 2018. Morris County application has been received and under review.

- FY 2019 SCDRTAP allocation \$900,480.00
- FY 2019 S5311 Federal allocation is \$239,089.00- State and Local match funds \$119,544.50 for a total pf \$478,178.00.

Section 5311

- **FY 2017 S5310:** Application closed on June 29. The review process by administrators has now begun. The State review committee will begin its review process on December 3rd. The following is a list of Morris County applicants, total applicants and total request.
 - ❖ Morris County, Mt. Olive Township, and Township of Jefferson and Township of Pequannock D.B.A. Five Town Dial-a-Ride have applied
 - ❖ 88 applications were received
 - ❖ Vehicle Request: \$18,707,625.00
 - ❖ Mobility Management Request: \$5,788,916.00
 - ❖ Operating Request: \$8,589,680.00
- **FY 2016 S5310:** Inclusion letters have been sent out
 - ❖ Morris County- Ext. Van 8 seats, 1 securement location and Operating \$75,000.00 with local match \$75,000.00.
 - ❖ Five Town Dial-a-Ride- Minibus, 12 seats, 1 securement location.
- **FY 2015 S5310:** part of the current procurement package and we anticipate vehicle deliveries from 2019 through 2020.
 - ❖ Morris County minibus 12 seats, 1 securement location and Operating \$75,000.00 with local match \$75,000.00
 - ❖ Five Town dial-a-Ride Extended cutaway low floor and Operating \$25,500.00 and local match \$25,500.00.
- **FY 2014 S5310:** part of the current procurement package and we anticipate vehicle deliveries from 2019 through 2020.
 - ❖ Morris County- standard cutaway rear lift 2 accessible locations & extended cutaway low floor 3 securement location and Operating Federal Award amount : \$75,000.00 (50% FTA & local match) = \$150,000.00 towards project
 - ❖ Pequannock Senior Citizen Housing- Extended van 8 seats, 1 securement location & operating federal amount : \$25,000.00 (50% FTA +50% local match) = \$50,000.00 TOWARDS PROJECT.

- ❖ FY 2013 awards will be delivered in 2017/2018:
 - **Morris County Special Transportation-**
Minivan 2 seats, 1 securement location and
Operating funds of \$200,000
 - **Pequannock Senior Citizen Housing-**
Minivan 2 seats 1 securement location

General Announcements-

- Community Transportation Association of America(CTAA) now offers Online recertification for most of their certification programs. If your certification is still current but nearing its expiration date, and you would like to recertify using the online course, please complete the attached registration form and send it to Gloria Velez at gvelez@njtransit.com. We will send your information to CTAA and you will receive the training materials via mail and the testing instructions via e-mail. You will then have 45 days to complete the test. These recertification's are being sponsored by the New Jersey Community Transportation Training program (NJCTTP) and failure to complete the training may jeopardize the ability to attend or participate in NJCTTP trainings for one year.
- BraunAbility is offering Commercial DPA lift Training Webinars. These webinars will cover aspects of the BraunAbility Dual Parallel Arm (DPA) lift products, including identification, maintenance and repair procedures. BraunAbility Lifts covered are Century, Millennium, and Vista. It is intended to provide you the information to properly maintain and repair BraunAbility DPOA lifts. This course is not a BraunAbility certification or recertification course. Please go to <https://REGISTER.GOTOWEBINAR.COM/RT/636829147691459073> TO register for the Dual Parallel Arm Lift training webinars.

New Business-

Robin Paoletti Ryde4Life

We assist adults 18 and older for on demand transportation in partnership with Lyft, and we are non-profit. This service is for individuals that don't have a smart phone, but they have to have a cell phone when traveling. We are one trip at a time. We do not text passengers, we call. There is no advance reservation, rides are arranged on demand. We don't provide roundtrip rides. There is also a \$5.00 fee for cancellations. We do not accommodate wheelchair bound passengers.

Also, I advise the client to be dressed and ready to leave before they arrange pick-up.

We advise them the type of vehicle, and name of driver that will pick them up.

We also monitor and assist your during your ride. We also make sure the fare is what was quoted to them.

Also, we can only provide rides in- bound to the ***5 boroughs of New York***.

The annual membership is \$15.00 per year, and a credit card to be kept on file to replenish funds when needed. There is also an administrative fee of \$2.50 per ride in addition to the **Lyft** fee, so the total will be deducted from your account. We operate Monday-Friday 8am-8pm and weekends 8am-5pm, and all holidays.

We are growing in Morris County, we attend health fairs, senior centers and do presentations to let the public know we are available.

Christine asked if they operate in emergency situations?

Robin-We operate in inclement weather providing it is not a State of Emergency.

We also have a number of other programs under ***Ezride*** that is statewide: shuttles, van pools, car pools, and a biking /walking safety program.

We are not affiliated with ***Access-Link***.

Christine asked for more information on the other programs available with EZ-Ride, to maybe do a presentation.

Trish asked if someone was not a member and pay the \$15 can they use the service immediately?

Robin said yes they will accommodate them, but they will have to fill out an application, not online, by mail only.

Matt asked do they receive a code from **Ryde4Life**?

Robin No.

Matt asked if it was possible for a young passenger to ask for service to the mall other than where their parents authorized service?

Robin replied that the parent can let us know not to do that.

Marc- If a wheelchair user can fold their chair and are able to get into car themselves or with a family member or caregiver will they be denied?

Robin No, but we don't provide a lift service. A caregiver or family member can accompany them and it will be the same price. Depending on the vehicle, there can be up to 6 passengers for the one price.

Matt- Why do you have to have a funded credit account instead of charging a ride?

Robin- We have more control financially, and we are not set up technology wise. And this also assures the funds are readily available, and not a credit card that could be maxed out.

Matt- What if a person wants to stop the service?

Robin- They can stop at anytime, and receive a refund, but the \$15 membership fee is not refundable.

If someone is being released from the hospital can you transport?

Robin the patient must have someone to sign them out of the facility, we are not authorized to do so.

Monica Cepak- Lyft

Lyft was started in 2012. We are the nation's fastest growing rideshare program.

A smart phone is required to download the application.

We also have advance booking up to seven days, and you must have a credit card linked to your account for this service.

The cancellation fee is \$10.00.

Lyft Concierge allows businesses to schedule flexible rides for their employees, clients, or patients.

We currently provide replacement/supplement rides to and from train stations/bus stops and hospitals in some towns.

We also recently replaced an inefficient bus route providing the same pick-up and drop-off locations as a bus, the same cost as the bus.

When traveling state to state **Lyft** is accessible.

We conduct an extensive background check on all of our drivers. We also conduct 19 point inspection their vehicles on an annual basis, and each ride is insured for 1.5 million dollars here in New Jersey.

Diane Do you have a contract in place with **Logisticare**.

Monica Yes.

Matt Do drivers know the fare's destination ahead of time?

Monica No.

Matt Do the drivers have training dealing with seniors or disabled?

Monica No, just general training customer service training. We currently don't have handicap accessible vehicles.

Christine clarified that **Lyft** is the driving program (drivers/cars) and **Ryde4Life** is the technology program that helps people arrange rides that don't have computers or smart phones or not comfortable using them to access **Lyft**. Although **Lyft** does not accept phone calls, they can call you.

Diane asked if **Lyft** is in competition with **Uber**.

Monica Yes and we are slightly cheaper.

Our programs have limitations, and it's good to have these options for ride share, that are not affiliated with us and not expensive.

Christine suggested inviting GoGo Grandparent and Uber for a future meeting.

Announcements- Diane Pezzuti announced Glenn Michalowski is retiring from 5 DAR Pequannock and she will be replacing him.

Laura Sostake Tri-Town 55+ Coalition is an on demand transportation service, not requiring a smart phone program for residents 65 and over from Madison Chatham Borough, and Chatham Township. It works with GoGo Grandparent at a cost of \$5.00. Registration is requested.

Adjournment- Meeting was adjourned at 11:54am.
Motion M.M. & M.P.

Next meeting:
February 14, 2019