

Homeless Solutions Warming Center
2024-2025

Opening date: December 1, 2024

Closing date: March 31, 2025

Hours of Operation:

4:30pm-7:00am Monday-Friday

Extended hours 4:30pm-9:00am on Saturdays

Open 24/7 Sundays (for reserved guests)

Please note: Warming Center hours will occasionally be extended on holidays

The Warming Center at Homeless Solutions is a partnership between the Morris County Department of Human Services' Office of Temporary Assistance and Homeless Solutions Inc. It is a referral-only shelter that operates during the Code Blue season. It provides emergency overnight shelter to those in need. Cots, bedding, laundry facilities, hot drinks, snacks, dinner meals, clothing items, and full bathroom facilities are provided.

1. Location

- a. 540 West Hanover Avenue – Homeless Solutions building (garden floor)
- b. Entrance to the Warming Center is on the back exit of the building, behind the playground
- c. There will be red double doors with no handles but a doorbell
- d. If arriving at the bus stop, it would be straight up the grass on the hill (no stairs)

2. Reservations and cancellations

- a. The Office of Temporary Assistance (OTA) makes all business hours placements
 - i. Agencies and community members can call **973-829-8264** M-F 8:30am-4:30pm
- b. NJ 2-1-1 makes all afterhours, weekend, and holiday placements *up to 11:00pm curfew time*
 - i. Agencies and community members can call **2-1-1** afterhours 4:30pm – 8:30am, holidays, and weekends
- c. If cannot attend on a reserved night, community members should call OTA back to cancel during business hours or call 211 to cancel afterhours. Information is reported to the Warming Center staff.
- d. Guests must check-in by the curfew time of 11:00pm
 - i. Only exception to curfew expectation must be an emergency communicated by OTA/211 to Homeless Solutions
- e. Reserved guests who do not show up for a reserved night during a consecutive reserved stay, will have their entire consecutive stay cancelled unless re-reserved
- f. Guests who are referred for a bed 3 times and do not show for the reserved bed 3 times, unless there are extenuating circumstances, will be referred exclusively to other warming center options for the duration of the Code Blue season
 - i. Extenuating circumstances will be reviewed on a case-by-case basis between OTA and Homeless Solutions staff

3. Services and accommodations

- a. Communal sleeping arrangements (male/female separation)
 - i. 16 guests (16 cots)
Note: Homeless Solutions reserves the right to assign and/or reassign cots to guests.

- b. Meals/snacks provided (dinner, breakfast, coffee/tea, snacks)
 - c. Toiletries
 - d. Cold weather items (hand/foot warmers, hats, scarves, coats, etc.)
 - e. Designated smoking area provided
 - f. Bathrooms with showers
 - g. Laundry room available for guests to wash clothes
 - h. Small locker space provided for guest belongings
 - i. Laptop/computer station available for guest usage
4. Security
- a. There is a security guard at all times for the safety of all guests and staff
 - b. There are security cameras inside and outside the premise, some of which include audio for safety/investigative purposes
 - c. Security will check all bags/belongings and will conduct same-sex pat downs upon entrance – alcohol, substances, weapons will not be tolerated
5. Transportation
- a. Holiday and Sunday transportation is arranged on weekends and holidays (to/from Homeless Solutions and Morristown Green) *when available*
 - b. Warming Center hours are occasionally extended based on bus scheduling/delays
 - c. Bus tickets are provided by the Homeless Solutions Warming Center upon daily exit Monday-Saturday. Our Promise and Edna's Haven also have available bus tickets for Warming Center guests.

Key COVID-19 Precautions

- 1. Community members seeking placement will be asked if they have COVID-19 symptoms
- 2. COVID-19 safeguards
 - a. Masks are optional, unless a guest is experiencing flu-like symptoms upon arrival (then required)
 - b. Guests experiencing illness/flu-like symptoms will be asked to consent to a self-administered rapid COVID-19 test. In the case of a COVID-19 positive result, OTA or 211 will provide alternative placement.
 - c. Required temperature checks upon entry – those with temperatures above 99.5 will not be permitted to enter